



वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद्
Council of Scientific & Industrial Research
राष्ट्रीय वांतरिक्ष प्रयोगशालाएं
National Aerospace Laboratories

Invitation for e-Bids / Notice Inviting e-Tender

Tender No. NAL/PUR/ELK/214/24(AMC)

Date: 07/02/2025

CSIR - National Aerospace Laboratories (NAL), Bengaluru, Republic of India, is one of the premier research laboratories under aegis of Council of Scientific and Industrial Research (CSIR), an autonomous body under the Department of Scientific and Industrial Research, Government of India, New Delhi. CSIR-NAL is a Science and Knowledge based Research, Development and Consulting Organization. It is internationally known for its excellence in Scientific Research in Aerospace Engineering.

The Director, CSIR-NAL invites e-bids from the Manufacturers, their distributors and Indian Agent of Foreign Principals, if any, for the procurement of the following Goods/Services for its day-to-day research

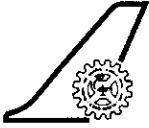
Sr. No	Brief Description of material (s)	Quantity	Type of Bid	Mode of Procurement
1	Non-comprehensive AMC for DG Set Rating: 3Ph, 415V, 600kVA, KIRLOSKAR make of Type: DV12, Engine Sl. No: DV2.1045/1200043, Manufacturing year: November2012	1 Nos	Single Bid	Open Tender
2	Non-comprehensive AMC for DG Set Rating: 3Ph, 415V, 600kVA, KIRLOSKAR make of Type: DV12, Engine Sl. No: DV2.1045/1200044, Manufacturing year: December2012	1 Nos		

Note: Kirloskar make standby DG sets are installed at 66Kv substation of CSIR-NAL, Kodihalli campus. The details of scope of works like scheduled, preventive, breakdown services and B-check maintenance schedules shall be as per OEM (i.e) KOEL recommended schedules. The proposed AMC period will be for 5 years.

Only OEM or their Authorized representative(s) of OEM (Kirloskar Oil Engines Ltd.) shall participate in the tender.

1. E-Bids are invited through the electronic tendering process and the Tender Document can be downloaded from the Government e-Marketplace Portal i.e., <https://gem.gov.in>. **The submission of e-Bids will be only through the GeM portal <https://gem.gov.in>. Bids will not be accepted in any other form.**
2. Interested bidders' may obtain further information from the office of the:
Stores & Purchase Officer
Purchase Section
CSIR- National Aerospace Laboratories
PB No.1779, HAL Airport Road, Kodihalli, Bengaluru – 560017
Karnataka-India
Tel #: 080 25086040/6041
Fax #: 080 25269611
Email : purchasek@nal.res.in

Handwritten signature



CSIR-National Aerospace Laboratories, Bengaluru-560 017, INDIA

3. The prospective bidders' should adhere to deadlines specified in Tender details corresponding to this Tender on GeM portal <https://gem.gov.in>.
4. **Bid Security (BS) / Earnest Money Deposit (EMD):**
The bidders has to furnish/submit BID SECURING DECLARATION as per the FORMAT, in the name of "The Director, National Aerospace Laboratories, Bengaluru", without which the bid is liable to be rejected.
5. The Schedule for Submission of e-Bids and Opening of e-Bids is as follows:

Date & Time of Submission of e-Bid		Date and Time of Opening of e-Bid	
Date	Time (IST)	Date	Time (IST)
28/02/2025	11.00 Hrs	28/02/2025	11.30 Hrs

6. **Open Tender enquiry:**
Only Local suppliers with prescribed local content as detailed in DPIIT Order No. P-45021/2/2017-PP (BE-II) dated 16th Sep, 2020 and subsequent orders issued by Ministry of Finance, Government of India from time to time, are eligible for bidding. bidders' must enclose the certificate declaring the local content of supplies as per the format.
7. **Global Tender Enquiry:**
Either the Indian Agent on behalf of the Foreign Principal or the Foreign Principal can bid directly in a tender but **not** both. However, the offer of the Indian Agent should also accompany the authorisation letter from their principal. To maintain sanctity of tendering system, one Indian Agent **cannot** represent **two** different foreign principals in one tender.
 - (a) In case of agents quoting in offshore procurements, on behalf of their principal manufacturers, one agent cannot represent two manufacturers or quote on their behalf in a particular tender enquiry.

One manufacturer can also authorize only one agent/ dealer. There can be only one bid from the following:

i)	The Principal manufacturer directly or through one Indian agent on his behalf; and
ii)	Indian/foreign agent on behalf of only one principal.

- (b) Foreign bidders' must disclose the name and address of agent and representative in India and Indian bidders' must disclose their foreign principal or associates.
- (c) If bidders' is Indian Agent of Foreign Principal, the following instruction shall be complied and as amended from time to time as on the date of issue of Tender:

i)	Bidders' must necessarily comply with conditions of "Make in India" Order No.F-45021/2/2017-PP (BE-II) dated 16-Sep-2020 of Ministry of Commerce and Industry, Government of India, as amended from time to time on the date of issue of Tender.
ii)	The bidders' shall comply with restrictions under Rule 144(xi) of the GFR 2017 related to restrictions on participation of Foreign bidders' and their Authorised Indian Agent/Dealer in terms of Order No.P-45021/112/2020-PP(BE-II) (E-43780) dated 24-Aug-2020 of the Ministry of Commerce and

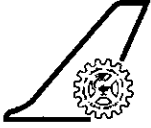
	Industry, Department for Promotion of Industry and Internal Trade, as amended from time to time as on the date of issue of Order.
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Note: Kindly refer to the first page of Notice Inviting Tender for tender type/mode of procurement and submit the bid accordingly

9. The bids of those bidders' failing to comply the following clauses will be summarily rejected.
- (a) The bidders' proposing to supply finished products directly/indirectly from bidders' of Countries sharing the land border with India should submit copy of registration done with the Ministry of Home Affairs and Ministry of External Affairs.
 - (b) If the products supplied are not from bidders' of Countries sharing Land border with India, the bidders' should enclose a declaration
 - (c) The debarment of a bidders' in this tender, if any, is reciprocal of that Principal's Country, if it is Import.

Note: Kindly refer to the first page (NIT) for tender type (i.e. Open Tender Enquiry / Global Tender Enquiry) and submit your bid accordingly.

10. As per Govt. of India procurement policies,
- a) The purchaser intends to give purchase/service preference to local supplies (Preference to Make in India) in case the cost of procurement is up to Rs.50.00 (fifty) lakhs.
 - b) The procuring entity intends to give purchase/service preference to products/goods manufactured by micro, small and medium enterprises.
11. Bidders' are requested to refer to the instructions regarding Procurement Policies for "Make in India", issued by Ministry of Commerce and Industry, Department of Industrial Policy and Promotion dated. 28-May-2018, and 4-Jun-2020 and guidelines as and when issued.
12. Printed conditions, if any, submitted along with the quotation shall not be binding on us.
13. Bidders' to certify the quoted price is not higher than the price quoted with other Government Institution for similar specifications and quantity during the current financial year.
14. Payments shall be made promptly by the Purchaser but in no case later than thirty (30) days after submission of the invoice or claim by the Supplier. While claiming the payment, the supplier should certify in the bill/invoice that the payment being claimed strictly in terms of the contract and all obligations on the part of the supplier for claiming the payment have been fulfilled as required under the contract.



Mandatory fields in Tax Invoice and Receipt Vouchers	
Invoice Number and Date	Name, address and GSTIN of the supplier
Shipping and billing Address	Customer Name & GSTIN [CSIR-NAL] Bank Details
HSN Code/SAC Code	Place of Supply
Taxable value and discounts	Item details i.e. description, quantity (number), unit, the total value
Signature of the Supplier	Rate and amount of taxes i.e. CGST/SGST/IGST

15. Kindly, note CSIR-NAL GST No.29AAATC2716R1ZB. The bidders' are requested to furnish their GST no. in their invoice, failing which NAL will not be able to make the timely payment.
16. Unsolicited / conditional / unsigned Quotations/Quotations received after the due date and time shall be summarily rejected. The bidders' shall comply the terms and conditions of the tender, failing which, the offer shall be liable for rejection.
17. The prospective bidders' are requested to refer to the Standard Terms and Conditions available on NAL Internet (www.nal.res.in) under the icon Tender-Purchase before formulating and submitting their bids'.
18. The Director, CSIR-National Aerospace Laboratories (NAL), Bengaluru, India reserves the right to accept or reject any bids or accept all tenders either in part or in full or to split the order, or to annul the bidding process without assigning any reasons there for.

Thanking you,

Yours faithfully

Stores & Purchase Officer
For and on behalf of CSIR-NAL

Tender No.:

BID-SECURING DECLARATION FORM

Date: _____

Bid No. _____

To (insert complete name and address of the purchaser)

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

(a)	have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
(b)	having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown)
in the capacity of (insert legal capacity of person signing the Bid Securing Declaration).

Name: (insert complete name of person signing he Bid Securing Declaration)

Duly authorized to sign the bid for an on behalf of : (insert complete name of Bidder)

Dated on _____ day of _____ (insert date of signing)

Corporate Seal (where appropriate)

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid)

Tender No.:

SELF DECLARATION CERTIFICATE FOR LOCAL CONTENT

In Respect of NIT/RFQ No.issued by CSIR-National Aerospace Laboratories, Bengaluru

I, the undersigned, (full names), do hereby declare, in my capacity as of(name of bidder / OEM), the following:

- (a) The facts contained herein are within my own personal knowledge.
- (b) I have read and understood the requirement of Local Content and same is specified as percentage calculated in accordance with the definition provided at clause 2 of revised **Public Procurement (Preference to Make in India) Order 2017**.
"Local content" as per above order means the amount of value added in India which shall be the total value of items procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value in percent."
- (c) I have satisfied myself that the goods/services/works to be delivered in terms of the above-specified NIT comply with the local content requirements and I hereby confirm in respect of quoted item(s) that:
 - (i) Local Content is equal to ----- (in percentage) and come under 'Class-I Local Supplier Category' (The local content requirement to categorize a supplier as Class I Local Supplier is minimum 50%)
Or
 - (i) Local Content is equal to ----- (in percentage) and come under 'Class-II Local Supplier Category' (The local content requirement to categorize a supplier as Class II Local Supplier is minimum 20%)(Tick appropriate Category of Local Supplier).

(d) The local content calculated using the definition given above are as under:

Sl. No	Name of Item / Equipment	Local content calculated as above (%)	Location of local value addition (Location shall be the specified as name of city or district, etc.)	Imported content including all Customs duties (%)

Note: Attach separate sheet duly signed if space is not sufficient.

(e) I understand that if we are offering products with local content less than the minimum requirement prescribed under Clause 5 of the above order, we will fall under the category of Non-Local Suppliers. We can't claim ourselves as Class-I local suppliers/ Class-II local suppliers by claiming the services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. as local value addition.

Tender No.: NAL/PUR/

SELF CERTIFICATION

With reference to Clause No. 1.1.3, of this tender and GoI, Ministry of Finance Order No.: F. No. 6/18/2019-PPD, dated 23rd July, 2020, on "Restrictions under Rule 144 (xi), of the General Financial Rules (GFRs)", & OM No. F. No. 18/37/2020-PPD, dated 8th February, 2021, and as amended from time to time on the date of issue of Tender:

It is certified that

- We are not a bidder of a country which shares a land border with India.

OR

- We are a bidder of a country which shares a land border with India, however, we are eligible to bid in any procurement whether of goods or services as we are registered with the Competent Authority as specified in Ministry of Finance (GoI) Order No. 6/18/2019 – PPD, dated 23rd July 2020. Copy of valid registration is attached.

- Tick as applicable

Place:

Date:

Authorised Signatory Name:
Company Seal

TERMS & CONDITIONS

Tender No.		
Sr. No.	Approximate weight of the Consignment	Approximate dimensions of the consignment
1		
2	Indian Customs Tariff No. and HSN No. (ICT & HSN No.)	
3	Country of Origin	
4	Percentage of Local Content	
5	Annual Turnover	
6	Type of Supplier	
7	Mode of Shipment By Air / SEA / Road / e-download	
8	Port of Destination	Final Destination
9	Delivery Term (INCO Term), as the case may be	
10	Delivery Schedule including Supply, Installation, Commissioning, Training & Acceptance	
a)	Delivery of the Item BoQ/NIT [In weeks / Days / Months] from the date of PO / LC / ILC / Advance [Mention the appropriate term]	
b)	Installation & Commissioning from the date of Delivery of item [In weeks/Days/Months]	
c)	Training from the date of Installation & Commissioning of item [In weeks/Days/Months]	
d)	Acceptance from the date of Training [In weeks/Days/Months]	

11	Installation & Commissioning (if any) Quoted Price inclusive or exclusive	
12	Training (if any) Quoted Price inclusive or exclusive	
13	Partial Shipment [If partial shipment required, the charges incurred towards partial shipment to be borne by Bidder]	
14	Payment Term	
15	Currency of Bid/Quotation	
16	Statutory Levies [GST/IGST or any other taxes, duties] % of tax to be mentioned.	
17	Bidder GST No.	
18	Bidder Bank Details along with Canceled cheque	
19	Insurance Coverage	
20	Warranty	
21	Agree to submit Performance Security, if any	

23	Validity of offer	
24	Order to be placed [Full address, Tel #, Fax #, Email Id, Contact Person]	
25	Nature of the item [to be specified] Hazardous/Radio Active/ Perishable/ Dangerous/ Shelf-life or any other	
26	Bidder to mention in the quote, any special carrier requirement is necessary for transport viz Special License, ODC etc.,	
27	Any other	
28	Total Price quoted as per BoQ/Price Schedule/List of Deliverables exclusive of tax	
29	Total Price quoted as per BoQ/Price Schedule/List of Deliverables inclusive of tax	
Note:	Unit Price indicating currency FOB (named port of shipment or FCA (named place of delivery)	

Tender No.: NAL/PUR/

Format for declaration by the Bidder for Code of Integrity & Conflict of Interest (This declaration should be furnished on the Bidders Letter Head

Ref. No: _____

Date _____

To,

(Name & address of the Purchaser)

Sir/Madam,

With reference to your Tender No. _____ dated _____ I/We hereby declare that we shall abide by the Code of Integrity for Public Procurement as mentioned under Para 1.3.0 of ITB of your Tender document and have no Conflict of Interest.

The details of any previous transgressions of the Code of Integrity with any entity in any country during the last three years or of being debarred by any other Procuring Entity are as under:

- a)
- b)
- c)

We undertake that we shall be liable for any punitive action in case of transgression/contravention of this code.

Thanking you,

Yours Sincerely,

Signature
(Name of the Authorised Signatory)
Company Seal

(f) I also understand; false declarations will be in breach of the code of integrity under rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151(iii) of the General Financial Rules along with such other actions as may be permissible under law.

SIGNATURE:
Seal / Stamp

DATE: _____

NB:

- (i) Before completing this declaration, bidders must study the General Conditions, Definitions, Government Directives applicable in respect of Local Content & prescribed tender conditions.
- (ii) In case the bidder is supplier and not OEM, then the above mentioned MII certificate should be given by the OEM in their letter head.
- (iii) Local content percentage shall be declared item wise or tender wise strictly as per the terms of the tender.
- (iv) Local Content Declaration to be signed by Chief Financial Officer or other Legally Responsible Person Nominated in Writing by The Chief Executive or Senior Member/Person with Management Responsibility (Corporation, Partnership or Individual).
- (v) The obligation to complete, duly sign and submit this declaration cannot be transferred to an external authorized representative, auditor or any other third party acting on behalf of the bidder.



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2025/B/5924885
Dated/दिनांक : 07-02-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	28-02-2025 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	28-02-2025 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Science And Technology
Department Name/विभाग का नाम	Department Of Scientific And Industrial Research (dsir)
Organisation Name/संगठन का नाम	Council Of Scientific And Industrial Research (csir)
Office Name/कार्यालय का नाम	Csir-national Aerospace Laboratories, Bengaluru
क्रेता ईमेल/Buyer Email	malini.nal@nic.in
Item Category/मद केटेगरी	Custom Bid for Services - Non Comprehensive AMC for DG Set 1 , Custom Bid for Services - Non Comprehensive AMC for DG Set 2
Similar Category/समान श्रेणी	<ul style="list-style-type: none">• Operation and Maintenance Services of Power Generator(DG-Set)• Operation and Maintenance Services of Power Generator(DG-Set)
Contract Period/अनुबंध अवधि	5 Year(s) 1 Day(s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Single Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	5 Days
Estimated Bid Value/अनुमानित बिड मूल्य	500000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the

offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

4. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Scope of Work:[1738928093.pdf](#)

Payment Terms:[1738928099.pdf](#)

GEM Availability Report (GAR):[1738928107.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1738928116.pdf](#)

Custom Bid For Services - Non Comprehensive AMC For DG Set 1 (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Non Comprehensive AMC for DG Set 1
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	E Damodara	560017, Old Airport Road, Kodihalli, Bangalore - 560 017,	1	N/A

Custom Bid For Services - Non Comprehensive AMC For DG Set 2 (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Non Comprehensive AMC for DG Set 2
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	E Damodara	560017, Old Airport Road, Kodihalli, Bangalore - 560 017,	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

2. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 1 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

3. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

5. Swachh Bharat Mission(SBM)

Maintenance of Electrical Works

The shift operator shall

- 1.Take help of trained and certified workers to install, maintain, or repair electrical equipment.
- 2.Ensure that live-wire work is conducted by trained workers.
- 3.Keep the minimum approach distances outlined for specific live line voltages.
- 4.Ensure proper use of special safety equipment and procedures when working near, or on, exposed energized parts of an electrical system.
- 5.Stay at least 10 feet (3 meters) away from overhead wires during on-site activities.
- 6.Never operate electrical equipment while you are standing in water.
- 7.If working in damp locations, inspect electric cords and equipment to ensure that they are in good condition.

Note :Specific work item details shall be prescribed by Authority before seeking proposals on AMC .

6. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

7. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation,

address, e-mail Id and Phone No. required to be furnished along with the bid

9. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

10. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

Payment shall be made quarterly / half yearly basis.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in

the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---