



वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद्
Council of Scientific & Industrial Research
राष्ट्रीय वांतरिक्ष प्रयोगशालाएं
National Aerospace Laboratories

INVITATION FOR TENDERS

Tender No. NAL/PUR/ADK(Security)/236/22-Y (AMC)

Dated: 02/11/2022

CSIR - National Aerospace Laboratories (NAL), Bengaluru, Republic of India, is one of the premier research laboratories under aegis of Council of Scientific and Industrial Research (CSIR), an autonomous body under the Department of Scientific and Industrial Research, Government of India, New Delhi. CSIR-NAL is a Science and Knowledge based Research, Development and Consulting Organisation. It is internationally known for its excellence in Scientific Research in Aerospace Engineering.

The Director, CSIR-NAL invites online quotation for procurement of the following item(s) for day to day research work.

Sl. No.	Description of Item(s)	Unit	Quantity
1.	Comprehensive AMC for CCTV Surveillance at CSIR-NAL for both Kodihalli and NWTC Belur. Duration of AMC: 12 months. (Please refer annexure for detailed specification and Scope of work)	Nos	70

Single / Double Bid	Two	Tender Type	Open
Bid Security (EMD) (in INR)	Bid Security Declaration should be enclosed with quotation	Bid submission end date	24-Nov-2022 10.00 Hrs
Performance Security	Nil	Bid opening date	25-Nov-2022 11.00 Hrs

01. Tender Documents may be downloaded from Central Public Procurement Portal <https://www.etenders.gov.in>. Aspiring Bidders' who have not registered in e-procurement can register free of cost before participating through the website <https://www.etenders.gov.in>. Bidders are advised to go through instructions provided at 'Instructions for Online Bid Submission'.
02. Tenderers can access tender documents on the website (for searching in the NIC site <https://www.etenders.gov.in>, kindly go to Tender Search option, select tender type and select 'Council of Scientific and Industrial Research', in organisation tab and select NAL-Bengaluru-CSIR in department type. Thereafter, Click on "Search" button to view all CSIR-NAL, Bengaluru tenders). Select the appropriate tender and fill them with all relevant information and submit the completed tender document online on the website <https://www.etenders.gov.in> as per the schedule given in the next page.
03. a. Global Tender Enquiry: Either the Indian Agent on behalf of the Foreign principal or the Foreign principal can bid directly in a tender but **not** both. However, the offer of the Indian Agent should also accompany the authorisation letter from their principal. To maintain sanctity of tendering system, one Indian Agent **cannot** represent two different Foreign principals in one tender



CSIR-National Aerospace Laboratories, Bengaluru-560 017, INDIA


- b. Open Tender enquiry: Only Local suppliers with prescribed local content as detailed in DIPPT Order No. P-45021/2/2017-PP (BE-II) dated 16th Sep, 2020 and subsequent orders issued by Ministry of Finance (GoI) from time to time, are eligible for bidding. Bidders must enclose the certificate declaring the local content of supplies as per our standard form.

Note: Kindly refer to the first page (NIT) for tender type (i.e. Open Tender Enquiry / Global Tender Enquiry) and submit your bid accordingly.

04. Unsolicited / conditional / unsigned Quotations/Quotations received after the due date and time shall be summarily rejected. The Bidder shall comply the terms and conditions of the tender, failing which, the offer shall be liable for rejection.
05. The bids' failing to comply with the following clauses will be summarily rejected.
- a. The Bidders' proposing to supply finished products directly/indirectly from vendors' of countries sharing the land border with India should submit a copy of registration done with DPIIT.
- b. If the products supplied are not from vendors of countries sharing land border with India, the Bidders' have to enclose a declaration to that effect.
06. As per Govt. of India procurement policies,
- a. The purchaser intends to give purchase preference to local supplies (Preference to Make in India) in case the cost of procurement is up to Rs. 50.00 lakhs.
- b. The procuring entity intends to give purchase preference to products/goods manufactured by micro, small and medium enterprises.
07. Bidders' are requested to refer to the instructions regarding Procurement Policies for "Make in India", issued by Ministry of Commerce and Industry, Department of Industrial Policy and Promotion dated. 28-May-2018, and 4-Jun-2020 and guidelines as and when issued.
08. Kindly, note CSIR-NAL GST No. **29AAATC2716R1ZB**. And the bidders' are requested to furnish their GST No. in their invoice failing which we will *not* be able to make timely payment.
09. Printed conditions, if any, submitted along with your quotation shall not be binding on us.
10. The prospective bidders' are requested to refer to the Standard Terms and Conditions available on NAL Internet (www.nal.res.in) under the icon Tender-Purchase before formulating and submitting their bids'.
11. The Director, CSIR- National Aerospace Laboratories, Bengaluru reserves the right to accept any or all the tenders either in part or in full or to split the order without assigning any reasons there for.

Thanking you,

Yours faithfully


Stores & Purchase Officer
For and on behalf of CSIR-NAL

Annexure - I

SI No	Item	Make	Model	Nos	PO Date	Warranty Upto
1	CCTV	CPPLUS	CP-UNC-B-H-HD	31	31/03/2017	31/03/2018
2	CCTV	CPPLUS	CP-UNC-DV-O	10	31/03/2017	31/03/2018
3	CCTV	AXIS	P1346	4	25/08/2014	24/08/2017
4	CCTV	AXIS	P1354	1	26/06/2015	25/06/2016
5	CCTV	AXIS	P1355	3	26/06/2015	25/06/2016
6	CCTV	AXIS	P1365	6	05/02/2016	04/02/2017
7	CCTV	AXIS	P3354	3	05/02/2016	04/02/2017
8	SERVER	DELL	POWEREDGE-R530	1	08/02/2016	07/02/2019
9	SERVER	IBM	SYSTEM-X3630-M4	1	-	-
10	PC	HP	COMPAQ-8200-ELITE-MT	2	-	-
11	PC	HP	OPTIPLEX -5050	1	-	-
12	LICENSE	MILESTONE	MILESTONE Xprotect Camera licenses	70	-	-
13	LICENSE	MILESTONE	MILESTONE Xprotect Camera licenses	4	08/06/2022	07/06/2023

The switches functionality periodically and configuration if require (For Switches not covered under AMC i.e still under warranty vendor's Scope will be only configuration and installation of the switch: the supply /repair of the switch will be taken care through warranty) as per the annexure - II

Annexure-II

SINo	Item	Make	Model	Nos	Po Date	Warranty upto
1	CCTV	HIKVISION	DS-2CD1623G0-IZ	5	04/11/2020	03/11/2021
2	CCTV	HIKVISION	DS-2CD3121G0-I	2	08/06/2022	07/06/2023
3	CCTV	HIKVISION	DS-2CD3621G0-I(Z)	2	08/06/2022	07/06/2023
3	NAS	NETGEAR	READYNAS_RR4312S0	2	20/05/2019	19/05/2024
4	DISPLAY	LG	LG55UU640C	2	20/05/2019	19/05/2022
5	SWITCH	DIGISOL	DG-GS1512HP	30	20/05/2019	19/05/2024
6	SWITCH	ALLIED TELESIS	AT-FS708/POE	4	26/06/2015	15/06/2016
7	SWITCH	NETGEAR	GS110TP	13	-	-
8	SWITCH	TPLINK	T1500-28PCT	10	-	-

Scope of work for Comprehensive AMC of CCTV

- 1) The vendor shall visit for any number of services call that can happen during the period of AMC.
- 2) The vendor shall be responsible for smooth functioning of the CCTV surveillance system which involved removing /re-fixing of CCTV cameras. Configuration of CCTV server, storage and clients, any issues with the software any connectivity related issues including monitoring /configuring of switches etc.
- 3) Vendor to attend a service call and within same business day if reported before 12 PM else with in next business day.
- 4) Vendor shall provide a detailed support escalation matrix with L1/L2 contacts.
- 5) Vendor as to maintain the existing Milestone Xprotect Professional 2014 version with 70CCTV licenses to the latest Milestone Xprotech Professional Version.
- 6) Vendor shall replace the defective parts with new and genuine spare parts of identical make and model. In case of obsolete items/systems. The items /systems shall be replaced with better specifications with the approval of focal point.
- 7) A log book shall be maintained by the vendor for recording of the complaints received and action being taken.
- 8) After completion of each service call. A service report shall be generated containing the nature of fault reported, details of work carried out, spare parts replaced with consent of the concerned user.
- 9) The vendor maintain sufficient spare (for the items under AMC), components and tools required for maintenance of the system.
- 10) Vendor shall responsible for checking the connectivity between each CCTV and the switch periodically
- 11) Fire cable repair need not be covered under AMC : they can be repaired at actuals case by case basis.
- 12) Items mentioned in Annexure-I to be covered under AMC.

BID-SECURING DECLARATION FORM

Date: _____

Bid No. _____

To (insert complete name and address of the purchaser)

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

(a)	have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
(b)	having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown)
in the capacity of (insert legal capacity of person signing the Bid Securing Declaration).

Name: (insert complete name of person signing the Bid Securing Declaration)

Duly authorized to sign the bid for an on behalf of: (insert complete name of Bidder)

Dated on _____ day of _____ (insert date of signing)

Corporate Seal (where appropriate)

Note:

1. In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid.
2. Bid Security declaration must be signed in by the Proprietor/CEO/MD or equivalent level of Officer of the company.