

सीएसआईआर - राष्ट्रीय वांतरिक्ष प्रयोगशालाएं
CSIR - NATIONAL AEROSPACE LABORATORIES
बेंगलूरु BENGALURU 560 017

सं.No.D-13023/1/2025-Sr.CoA

17th June, 2026

परिपत्र / CIRCULAR

Sub.: Issuance of Token System at CSIR – NAL Health Centre-reg:-

In order to ensure timely and efficient services to all the patients, the CSIR – NAL Health Centre has implemented token system for all Staff members, Pensioners and their dependents for Medical Consultation, Laboratory test, Repeat medicines and for signatures in the reimbursement claim forms.

Due to the implementation of Arogya 2.0, complete patient profiles need to be created and the same takes time. Therefore, in order to ensure seamless integration of patient data, only limited number of tokens shall be issued per day till entire data is integrated or up to 31-07-2026 whichever is earlier.

The timings for issuance of token system shall be specific time slots during the day as follows :

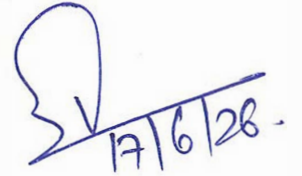
Morning Session: 08.30 Hrs. to 12.00 Noon (Monday to Saturday)
Evening Session: 13.00 Hrs. to 16.30 Hrs. (Monday to Friday)

The tokens shall be issued on first-come first-serve basis. All patients are requested to collect the token and follow the queue system and do not bypass the queue. Issue of token shall stop at 12.00 noon and 16.00 Hrs., to enable the Doctors to see the waiting patients and complete their profile.

Emergency cases shall be attended on priority initially at the Nursing Station followed by consultation with the Doctor as required.

It may kindly be noted that on Saturdays, reimbursement claim forms will not be signed and only routine consultations will be attended to. However, emergency cases shall be attended on Saturdays.

Cooperation of one and all is solicited.



[विक्रम सिंह/Vikram Singh]

वरिष्ठ प्रशासन नियंत्रक / Sr. Controller of Administration

To :

All the Employees and Pensioners
All the Heads of Divisions

- With a request to bring the Circular to the notice of concerned in the respective divisions

Copy to:

Director, CSIR – NAL
Head, DTS

- for information
- to kindly host the Circular in Intranet & Internet